

2009-39-W

215619



Charles L.A. Terreni
Chief Clerk/Administrator

The Public Service Commission State of South Carolina

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Charles.Terreni@psc.sc.gov

March 4, 2009

Johnny W. Jeffcoat
Member, Lexington County Council
District 6
9 Regatta Court
Columbia, South Carolina 29212

Dear Councilman Jeffcoat:

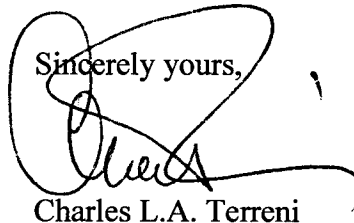
This is to acknowledge receipt of your correspondence concerning the complaint of Ms. Lisa Lochbaum of Chapin, South Carolina.

The Office of Regulatory Staff investigated Ms. Lochbaum's complaint, but could not resolve it. As Ms. Lochbaum indicated in her email to you, she filed the complaint with the Public Service Commission on January 26, 2009. The complaint has been assigned Docket No. 2009-39-W. The 30 day Notice required by law was mailed on February 4, 2009 and we are awaiting the Company's answer. Once the answer is received, a hearing date will be set.

The case can be followed on our Docket Management System on our website at www.psc.sc.gov.

Please let me know if you should require any additional information.

With best wishes, I am,

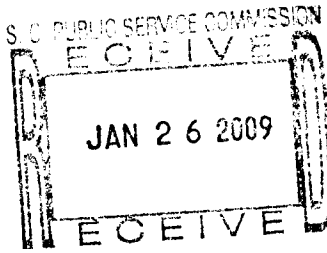
Sincerely yours,

Charles L.A. Terreni

cc: Parties of Record
Dukes Scott



County of Lexington

2006-39-W



Johnny W. Jeffcoat
Member, Lexington County Council
District 6
9 Regatta Court
Columbia, South Carolina 29212
TELEPHONE: (803) 781-6522
E-mail: jjeffcoat@lex-co.com

January 23, 2009

Public Service Commission
101 Executive Center Drive
Suite 100
Columbia, South Carolina 29211

Dear Commission Members:

Attached is correspondence from Lisa Lochbaum of 221 Dutchman Shores Circle, Chapin, SC 29036, concerning unbelievably outrageous conditions she and neighbors as well as other neighborhoods are subjected to by Utility Services of South Carolina (USSC). Some of these conditions include extremely high water pressure to the point of damage to pipes, very high costs of water, and less than adequate service.

Your immediate attention to this urgent situation in Chapin as presented in detail in the attached correspondence is respectfully requested. These good citizens in the various communities certainly do not deserve to be treated in this deplorable manner.

If I can be of any assistance from the prospective of Lexington County or on a personal level, please contact me. I can be reached by phone at 513-5336.

A response from you folks would be greatly appreciated.

Sincerely,

Johnny W. Jeffcoat
Member, Lexington County Council
District 6

JWJ/dwb

Enclosure

Burnett, Diana

From: Lisa [llochbaum@sc.rr.com]
Sent: Friday, January 23, 2009 11:39 AM
To: Burnett, Diana
Subject: Fw: Utilities Services of SC

Thanks for your help with this! You can print this email and use it as "attached correspondence" that Johnny referenced in his letter. We will be filing our petition with the Public Service Commission in person on Monday, January 26, 2009.

----- Original Message -----

From: Lisa
To: JEFFCOJ@nationwide.com
Sent: Monday, January 19, 2009 5:21 PM
Subject: Fw: Utilities Services of SC

Okay, this email is the one I meant to send you! Sorry about that!

----- Original Message -----

From: Lisa
To: ch@scstatehouse.net
Sent: Monday, January 19, 2009 5:12 PM
Subject: Utilities Services of SC

Thanks so much for taking a look at this.

I have done a lot of research and I am operating under the assumption that we are stuck with Utilities Services of SC (USSC) because they have "rights" to serve water in our neighborhood and many others in SC and across the country. If you know how we can establish when their term to serve our water expires, or if there is an avenue to pursue termination with cause, please let me know. We'd like to pursue getting another water company as soon as possible.

City of Columbia supplies water to a master meter in our neighborhood. From there, USSC purchases the City of Columbia water and resells it to us, for 212-238% of what City of Columbia charges its direct customers here in Chapin.

Please, read the rough draft of the petition we plan to file with the Public Service Commission at this link

http://www.linkingcommunities.com/content/custom_pages/custom_page.aspx?custompageid=4086

I have also attached the power point that we used to show our neighbors the history behind our rates.

We will NOT be offended if you have any suggestions for modifying our petition. I am not an attorney, and I don't claim to be. We will take all the input we can get. At very least we would like a letter of support from our representatives. We have contacted Johnny Jeffcoat and Ronnie Cromer. I called the governor's office but the girl who called me back said they couldn't really help us. If you have any other suggestions, please let me know!

My contact info is
Lisa Lochbaum
221 Dutchman Shores Cir
Chapin, SC 29036
803-546-2304
llochbaum@sc.rr.com